



# Mobile Capture

Mobilising your workforce.



**Automate your business processes  
and enhance productivity.**

Provide staff with a virtual office to complete inspections, assessments and audits directly on premise and offline.

**DATA.COM**

If your organisation wants to improve productivity, save time and resources, gain an edge over competitors or delight customers, Mobile Capture is the solution for you!

Mobile Capture is an end-to-end digital solution for councils carrying out off-site jobs, such as inspections, assessments and audits.

Mobile Capture operates easily without an internet connection. Get real-time information and have the ability to look up data from anywhere.

## How Mobile Capture transforms your organisation

Mobile Capture will digitally enable your workforce, and:

- Streamline the administration process for managing off-site jobs. The online portal provides an appointment system and captures all the documentation required for the job, ensuring easy access for officers in remote locations.
- Guarantee accuracy and completeness of collected data. Cross-field validation checks confirms all data is correct and within an expected range/standard.
- Reduce operating costs and resources by decreasing the collection of paper, fuel consumption and travel time to the office.
- Enhance customer service by delighting customers with rapid communications and speed at getting jobs completed.
- Increase efficiency for councils by automating manual tasks, such as workflow, document and email creation, and integration with back-end systems.



## Request a demo

If you'd like to see a demo, or want to find out more, contact Datacom now – we'd be delighted to hear from you.

With over 4700 people, and revenues of over \$1 billion, Datacom is one of Australasia's largest professional IT services company. Datacom has extensive expertise in the operation of data centres, the provision of IT services, software engineering and application management, payroll and customer service design and operations.

Use Mobile Capture to record photos, audio, GPS location, signatures and drawings. Map-based annotations utilise your GIS information while off-site. Bluetooth printing is also available to issue forms, notices and warnings to customers.

All data captured is synced to a secure cloud solution, where workflow processes, emails or PDFs can be generated to further reduce manual effort. Mobile Capture integrates with back-end systems, ensuring a simple, seamless process.

## Use Mobile Capture for:

### Environmental Health

Alcohol license inspections | Food control plan audits | Food premises grading | Hairdressing premises assessments | Health protection license inspections |

### On-Site Inspections

Building inspections | Swimming pool fencing inspections | Public space inspections | Contract management | Incident & hazard reporting |

### Compliance & Application Monitoring

Animal control | Graffiti removal | Planning application monitoring | Dispute resolution |

## How does Mobile Capture work for organisations?

Councils build their customised SmartForms to complete jobs and record data on the go, on any device, at any time, without internet connectivity.

Through the online portal, staff create appointments for jobs and manage the overall schedule. The appointments synch with the calendar of each off-site staff.

The Mobile Capture app contains all the SmartForms for officers to complete the tasks allocated to them. A full audit history is accessible complete with reminders and escalations.

All data transferred to back-end systems is secure and easily integrates with multiple systems.

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